

## ***How to use your Kroger Reward Card***

1. This is a “re-loadable” card, meaning that you can add value onto the card. Then keep this same card and keep using it. (The card has \$1 value now.)
  - Use cash, check or your personal credit card to ‘re-load’ the card.
  - The value can be added at the service desk or at the register.
  - If you re-load at the register, you need to do so before any scanning starts.
  - Re-loading the card must be a separate transaction.
2. Then use the card to pay.
  - Any money left on the card can be used for future purchases.
  - Your balance is shown on your receipt.

## ***Facts & Tips for using this Card:***

- Use this card for any merchandise at Kroger & Kroger Marketplace: groceries, fuel, photos, wine & pharmacy.
- Other affiliated Kroger stores across the country are listed on the back of the new Kroger card: Barclay Jewelers, Baker's, Cit Market, Dillons, Food 4 Less, FoodsCo., Fred Meyer, Fed Meyer Jewelers, Fry's Food & Drug, Fry's Marketplace, Gerbes, Hilander, Jay-C, King Soopers, Littman Jewelers, Owen's, Pay-Less Supermarkets, QFC, Ralphs, Scott's Food & Pharmacy, Smith Food & Drug, Smith's Marketplace, Turkey Hill Minit Markets, Kwik Shop, Loaf'n Jug, Quik Stop & Tom Thumb.
- Kroger will issue monthly reward checks for 4 % of the total re-loads. This reward is based on the total re-loads on ALL the St. Pius Reward Kroger Cards. So, the more re-loads, the more we receive!
- Over \$11,300 has been made in the past year with approximately 130 people using the card.
- This card is used in addition to your Kroger Plus card – the card you use to get the discounts. You can tape your small Kroger Plus card to the back of this card – so you always have both handy!
- Just re-load your Reward Card at least once each month and be eligible to win a \$20 Kroger Gift card in our regular drawing for card users!
- Write down your card number on the back of your Kroger Reward Card. Keep this handy to see if you win the drawing.
- This number could be helpful if your card is ever lost.

## *Frequently Asked Questions - Kroger Reward Program*

### **How do I know the balance on my card?**

You can check your card balance at the store or you can go to [www.gcbalance.com](http://www.gcbalance.com) or [www.kroger.com](http://www.kroger.com) and enter your card number. The balance is also printed on a receipt when you load and when you use the card. Or you can call 1-866-822-6252.

### **Is there anything at Kroger for which I cannot use my card?**

The only exclusion is services, which includes money orders, Western Union, Lottery Tickets, Stamps, & Ticket Master. The card can be used for photos, pharmacy, fuel, & all other purchases.

### **Can I still buy gift cards in larger amounts to give as gifts?**

Yes, gift cards in larger amounts are still available. You can also get a card through the Gift Card Program for \$1, \$5, or \$20 and 'load it' to your desired gift amount.

### **Do I have to buy my card through St. Pius?**

Yes, the cards are electronically coded to benefit St. Pius X and must be purchased through the organization.

### **Can I use more than one Kroger Reward card?**

Yes, you can carry a gift card for another organization and rotate use of the two cards.

### **Can I use the card at Kroger stores outside this area?**

Yes, the card is good at any Kroger store in the US, as well as all Kroger affiliate companies. All affiliate stores are listed on the back of the card.

### **Can I load a card for a college student?**

Yes, you must write down the card number and take that number to a Kroger store. At the service desk you can add value to that card with cash, check or credit card.

### **What if my card doesn't work?**

Occasionally the magnetic strip is 'demagnetized'. If this happens the balance on the card can be transferred to a new card. Returned to the program coordinator.

### **What if my purchase total is more than what is on my gift card?**

Additional money may be added to the card at another register or at the Service Desk before paying. Or you can pay the difference with cash or credit card.

### **What if I lose my card?**

Contact Kroger as soon as possible. It is a good idea to keep your Reward Card number written down. If you can give Kroger this information they may be able to cancel payment on that card, and, transfer to a new card.

### **How long is the card good for?**

You can continue to use the same card as long as it works. The only time a card is deactivated is if it has a zero balance for 90 days. These cards are deleted from the system and a new card will need to be purchased from the gift card program at St. Pius.

**Questions? Contact Stefanie Reid 578-9939 / [stef@fuse.net](mailto:stef@fuse.net) or Church Office 341-4900**